



**TERMS AND CONDITIONS**

**QUOTE #: 31387**

All windows and doors are manufactured to the exact specifications of the client. GM Windows does not deduct measurements, the windows and doors are manufactured to the requested measurements by the client, please check the accuracy of the order.

**Verify the following: Vinyl, Width x Height, Double or Triple Glazed, Glass and Frame Type, Retrofit, Block, Stucco (Nail-On), Way to Open XO-Slider, Up-Down, Picture-fix and Special-linked Windows.**

Verify City Inspection Codes before placing an order. GM Windows is not responsible for manufacturing windows that do not pass inspection, it is the responsibility of the Client/Contractor to verify the exact codes that are needed.

GM Windows can accept changes to an order if they are made within the same day that the order was placed. After this period of time, NO changes will be accepted. Without any exceptions. ANY CHANGES MUST BE IN PERSON, THE CLIENT/CONTRACTOR WILL ASSUME THE COST OF THE REQUESTED CHANGES.

A deposit of 75% of the total amount is required. The deposit is not refundable for cancellations made after the day that the order was placed. The balance needs to be payoff once the order is completed.

**There is no returns or refunds on any order after being completed.**

The merchandise will be held in our warehouse for a period of 7 days after completion. After this period GM Windows will charge 2% of the total amount per week for storage of the merchandise, once the 30 days are reach GM Windows will proceed to dispose the merchandise, the Client/Contractor will not be able to claim refunds for deposits or payments made to the order.

Client/Contractor are responsible for loading their windows and doors, GM Windows will not be responsible for any damage to the windows or doors if any of our employees helps to load the order.

Deliveries are available upon request. Charges are based on the distance and sizes of the order. The Client/Contractor must have people available at the location to help unload the windows or doors, GM Windows is not responsible for any damage caused at the time of unloading. The cost of any damage will be paid by the Client/Contractor.

**Note: All our windows are inspected before their final delivery, for this reason the Client/Contractors are fully responsible at the time of installation, any damage caused during the installation of the product GM Windows is not responsible for such damages. GM Windows does not accept returns or damaged products.**

**PAINTED OR LAMINATED WINDOWS.**

All windows are only painted or laminated on the outside(exterior), the inside(interior) is standard white. All orders of painted windows are final sale, GM Windows does not accept cancellations on such orders. Please note that the lead time for painted or laminated windows is approximately 5-6 weeks

**By signing below, I acknowledge that I have read and understood the above terms and conditions. And I declare that I have reviewed the specifications of my order.**

Customer Signature: \_\_\_\_\_

Date: \_\_\_\_\_