



**TERMS AND CONDITIONS**

**SALES ORDER #: 20539**

All Windows and Doors are manufactured to customer specifications please check order for accuracy.

**Verify the following: Vinyl or Aluminum, Width x Height, Single or Dual Glazed, Type of Glass & Frame, Retrofit, Block, Stucco (Nail-On) XO-Slider, Up & Down, Picture & Special linked Windows.**

Aluminum Windows, Single or Dual Glazed manufactured ARE NOT Certified.

Please check City Inspection Codes before placing an order.

Lead-time given at time of placing an order is an estimate; orders may take longer depending on the complexity of the order.

Changes can be made within a 24-hour period of placing the order. After this time frame NO changes will be accepted. NO exceptions. ANY CHANGES MUST BE BY EMAIL OR IN PERSON.

A Deposit of 75% of the total order is required. Deposit is non-refundable for cancellations made after a 24-hour period. Balance is due upon completion.

**No returns or refunds on any order after completion.**

Merchandise will be held at our warehouse for a period of 10 days after completion.

Customer must load Windows and Doors we are not responsible for any damage or breakage during/after pick up.

Deliveries are available upon request. Charges are based on distance and size of order. Customer must unload Windows and Doors we are not responsible for any damage or breakage.

**Note: GM Windows does not install. All contractors are completely responsible for damages at the installation. WE DO NOT accept returns.**

**Paint Windows.**

All windows are painted only on the outside, the interior is standard white. All painted window orders have a cancellation policy of 24 hours after the date of the order. If the order is canceled after 24 hours, the deposit will not be refundable. Please note that the delivery time of painted windows is 3-4 weeks \_\_\_\_\_.

**By Signing below I acknowledge that have read and understood the above terms and conditions. I have reviewed the order for accuracy.**

Customer Signature:

Date:

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Received by: \_\_\_\_\_.